xantech® Application Advisory

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Assemblies Affected:	Universal Dragon Software Palette
Symptom:	Unable to edit, add, or remove entries in Universal Dragon.
Solution:	Troubleshooting steps:

1) First see if the bci.mdb file is set to read only.
   a. In windows XP go to the **C:\Documents and Settings\All Users\Application Data\Xantech Corporation\Universal Dragon\2.3** folder.
   b. In Windows Vista go to the **C:\Users\All Users\Xantech Corporation\Universal Dragon\2.3** folder.
   c. Right click on the bci.mdb file and select "Properties".
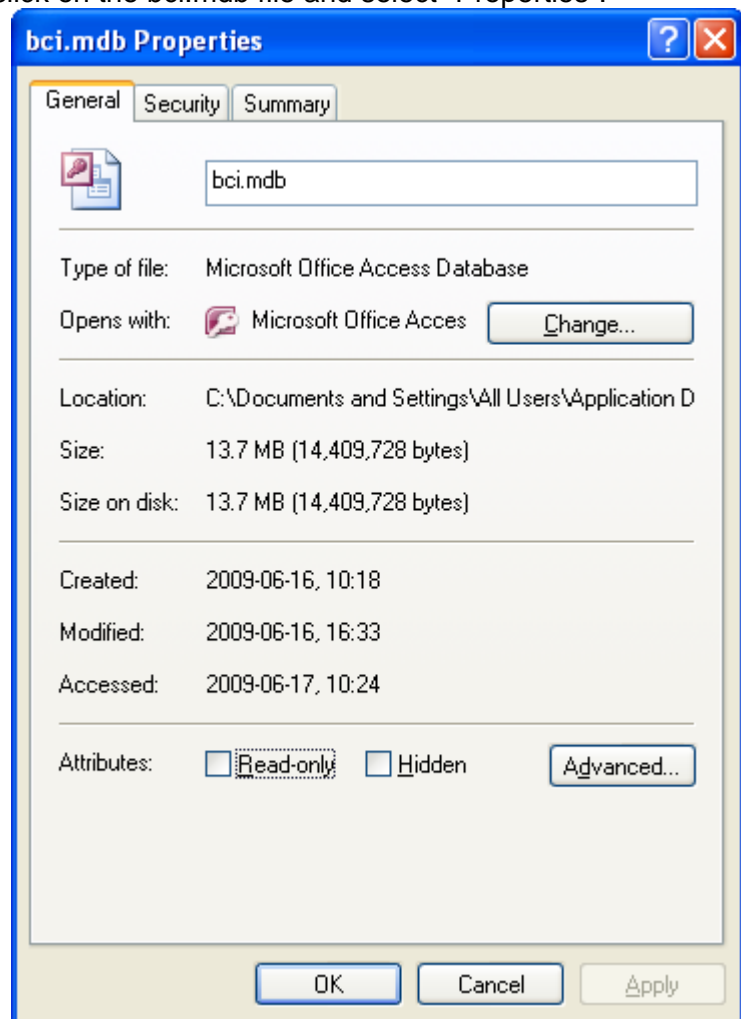
   d. If the "Read Only" attribute is checked, uncheck it and click OK
   e. If the file is <u>not</u> set to read only and you are still unable to make changes to your palette in Universal Dragon, proceed to step 2.
2) With Universal Dragon closed, delete all files in the **C:\Users\All Users\Xantech Corporation\Universal Dragon\2.3** folder (if using Windows Vista) or **C:\Documents and Settings\All**

Users\Application Data\Xantech Corporation\Universal Dragon\2.3 (if using Windows XP).

3) Download a clean version of the BCI file at **http://www.xantech.com/bci.mdb** and save it to the **C:\Users\All Users\Xantech Corporation\Universal Dragon\2.3** folder (if using Windows Vista) or **C:\Documents and Settings\All Users\Application Data\Xantech Corporation\Universal Dragon\2.3** (if using Windows XP).

4) Restart Dragon and in edit mode you should now be able to edit, add, and remove entries.